

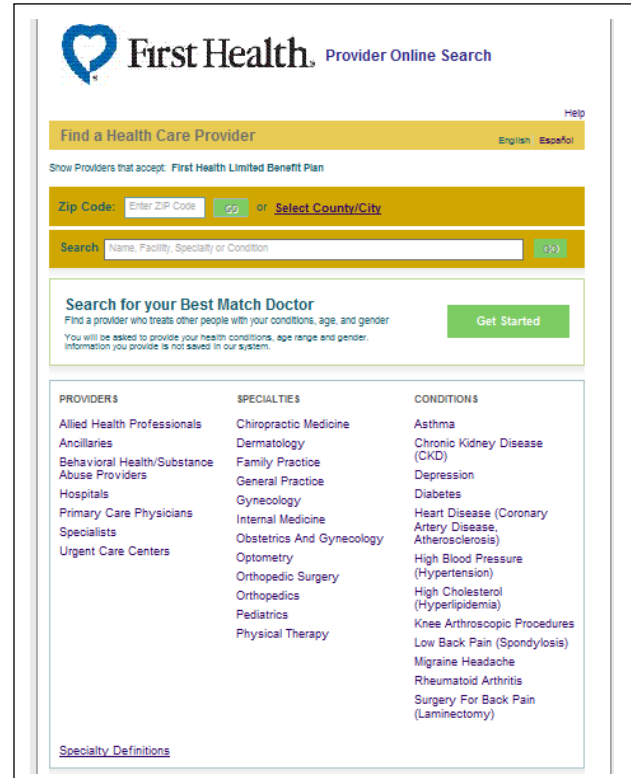
Using Our Provider Search Tool

First Health® has made finding a health care provider even easier! With the improved Provider Online Search tool, you can quickly and easily locate network providers and make educated health care choices.

To Get Started:

Go to www.firsthealthlbp.com

Follow the steps below to search for a provider and to create a provider directory.



The screenshot shows the 'First Health Provider Online Search' interface. It includes a search bar with fields for 'Zip Code' (with 'Enter ZIP Code' and 'or Select County/City' options) and 'Search' (with 'Name, Facility, Specialty or Condition' as a placeholder). Below the search bar is a 'Get Started' button. Underneath, there are three columns of search criteria: PROVIDERS, SPECIALTIES, and CONDITIONS. The PROVIDERS column lists categories like Allied Health Professionals, Ancillaries, Behavioral Health/Substance Abuse Providers, Hospitals, Primary Care Physicians, Specialists, and Urgent Care Centers. The SPECIALTIES column lists various medical fields such as Chiropractic Medicine, Dermatology, Family Practice, General Practice, Gynecology, Internal Medicine, Obstetrics And Gynecology, Optometry, Orthopedic Surgery, Orthopedics, Pediatrics, and Physical Therapy. The CONDITIONS column lists specific health issues including Asthma, Chronic Kidney Disease (CKD), Depression, Diabetes, Heart Disease (Coronary Artery Disease, Atherosclerosis), High Blood Pressure (Hypertension), High Cholesterol (Hyperlipidemia), Knee Arthroscopic Procedures, Low Back Pain (Spondylosis), Migraine Headache, Rheumatoid Arthritis, and Surgery For Back Pain (Laminectomy). A 'Specialty Definitions' link is located at the bottom left of the interface.

To search for a provider:

Choose your search option:

- By Zip Code, name, specialty or condition
- Best match search to member specifications
- Quick links categories:
 - Providers
 - Specialties
 - Conditions

Next – Select your Search Criteria (Distance From You, Provider Category, Language Spoken, etc)

From these results you can:

- Compare multiple providers
- Display map and driving directions
- Add to List to print selected providers
- Enter your cell phone number and carrier information to request a text for more information

To create a provider directory:

Click on the “Create Directory” menu option above your search results.

You have three options on how to receive a directory:

- Download - a PDF document is displayed in an Internet Explorer window.
- Email - allows directory to be emailed with up to 5,000 results. Email can be sent to multiple recipients.
- Fax - allows directory to be faxed with up to 500 results.

Still have questions? Call us.

You’ve followed the steps outlined, but didn’t get what you need? Call us at **1-800-226-5116** - we’re happy to help.